

Community Living Office 1570 Grant Street Denver, CO 80203

To: All Stakeholders

From: Lori Thompson, Assistant Director Program Services

Division for Intellectual and Developmental Disabilities

Date: March 11, 2015

Subject: COMMUNICATION BRIEF-

Dental State Plan and Waiver Services

<u>**Purpose:**</u> To inform stakeholders of changes to the dental benefits for participants enrolled in the of Home and Community Based Services-for Persons with Developmental Disabiltiies (HCBS-DD) and Supported Living Services (HCBS-SLS).

Background: Dental benefits for HCBS-DD and HCBS-SLS waiver participants are currently managed by the Community Centered Boards (CCBs). On July 1, 2014 the Department implemented a \$1,000 annual State Plan Adult Dental benefit available to all HCBS-DD and HCBS-SLS waiver participants. This State Plan benefit is in addition to the \$2,000 annual dental benefit available through the HCBS-DD and HCBS-SLS waivers.

Procedure or Information:

Effective July 1, 2015 the Department's Administrative Service Organization, DentaQuest, will manage the HCBS-DD and HCBS-SLS waiver and State Plan dental benefits instead of the CCBs.

What this means for stakeholders:

- Dental benefits are being increased
- Dental providers must be directly enrolled in Medicaid and affiliated with DentaQuest
 - 21% of providers used by HCBS-DD and HCBS-SLS waiver participants are currently enrolled in Medicaid
 - Dental providers are not required to serve all Medicaid participants
- CCBs will no longer process dental claims
- Case Managers will no longer prior authorize dental services
- Participants are automatically enrolled in DentaQuest so do not need to take any action to enroll



Next Steps:

- The Department is working with DentaQuest to recruit current dental providers used by HCBS-DD and HCBS-SLS waiver participants to enroll into Medicaid
- The Department will work with DentaQuest to provide education to dental providers on DentaQuest processes and requirements
- The Department will provide training to case managers and provider service agencies on the changes in the dental benefit management
- The Department will provide regular updates through Communication Briefs and in the Provider Bulletin on the transition of management of the dental benefits, including the progress on dental provider recruitment
- The Department is implementing an enhanced dental fee schedule for HCBS-DD and HCBS-SLS waiver participants

For more information on becoming a Medicaid provider, please visit our website: https://www.colorado.gov/hcpf/provider-enrollment.

For more information on DentaQuest affiliation, please visit their website: http://www.dentaquest.com/state-plans/.

Attachment: Dental fee schedule

Contact Person: Michele Craig, HCBS-DD and HCBS-SLS and Supported

Employment Coordinator

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